**Medically Complex Specialty Program** **Scope of Services**

**Populations Served**

Medically Complex Specialty Program accepts patients with serious physical disabilities as a result of Amputations, Arthritis, Burns, Cardiac disease, Debility, Major Multiple traumas, Musculoskeletal conditions, Neurological diseases, Organ transplants, Cancer Treatments, Orthopedic conditions, Spinal cord injury, Brain Injury, and Stroke. The rehab unit accepts patients 6 years of age and over. A pre-admission assessment is conducted on all admissions to determine whether the patient meets admission criteria and whether the patient is able and willing to participate in an intensive rehabilitation program (minimum 5 days per week for 3 hours per day).

**Setting**

31-bed inpatient rehabilitation program, located at:

**Strong Memorial Hospital**

[Acute Inpatient Rehabilitation Unit](https://www.urmc.rochester.edu/physical-medicine-rehabilitation/inpatient-rehabilitation.aspx)

601 Elmwood Avenue, Unit. 5-1200 & 6-1200

**Hours/Days of Service**

24/7 nursing care, therapies 7 days a week from 730am-4 pm.

**Goals**

Build strength, improve function, and build skills needed to complete daily activities, Improve balance, mobility, and safety awareness, Improve speech, cognition, and swallowing; promote lifestyle changes to reduce modifiable risk factors and secondary complications, Facilitate community inclusion and participation in life roles and interests, Introduce resources for assistive technology, community support, advocacy, aging with disability, wellness, driving, etc. and Promote healthy coping and adaptation skills.

**Direct Services Offered**

24-hour Nursing Care, Physical Therapy, Occupational Therapy, Speech Therapy, Recreation Therapy, Orthotics/Prosthetics, Psychology, Diagnostic Imaging-available 24 hours per day, Laboratory-available 24 hours per day, Respiratory Therapy-available 24 hours per day, Pharmacy Services-available 24 hours per day, Nutritional Services, Chaplain, Wound Care, Social Services/Case Management, Activities/wellness, and [All Medical and Surgical specialties](https://www.urmc.rochester.edu/MediaLibraries/URMCMedia/referring-physicians/documents/access-guide.pdf) available at Strong Memorial Hospital

**Admission and Discharge Criteria**

[Admission and Discharge Criteria](https://www.urmc.rochester.edu/MediaLibraries/URMCMedia/physical-medicine-rehabilitation/documents/scope-practice-pmr.pdf)

**Payer Sources**

[URMC Insurances accepted](https://www.urmc.rochester.edu/patients-families/bill-pay/insurance-information/insurance-carriers.aspx) and if the patient does not have the ability to pay, they can meet with a financial counselor and make payment arrangements. Fees are according to insurance and are discussed prior to services rendered.

**Referral Sources**

Patients can be referred by physicians, case managers, discharge planners and should call 585-275-1544